

Newsletter

Aug 2024

Edition 4

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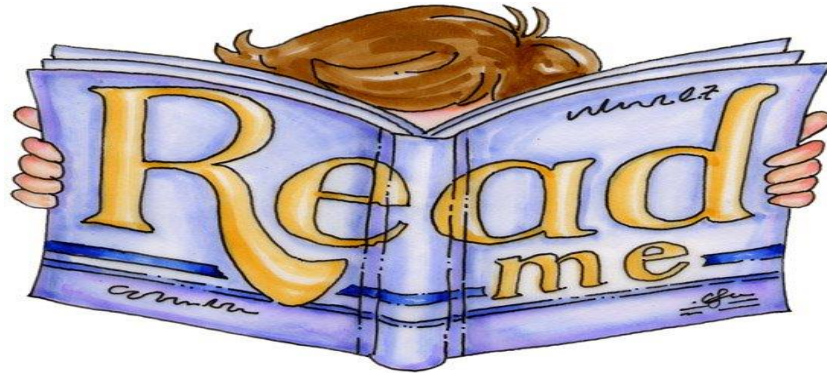
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Welcome to our newsletter

~ Sylvia Cassar, Operations Manager

McCormack Housing will be producing a quarterly newsletter to our tenants every February, May, August, and November each year.

Let us know what you would like to see in the newsletter. Speak to your tenancy officer or email us at info@mccormackhousing.org.au



Need Help Fixing Something?

When? 9am to 5pm, Monday to Friday.

What to Do? Call or text your tenancy officer. They will help fix it.

Is it Urgent and Not 9am-5pm, Monday-Friday?

When? After 5pm to before 9am, Monday to Friday. Also, Saturday and Sunday, any time.

What to Do? Call Gina at 0447 258 949. She will help

How to Reach McCormack Housing Team

Sylvia Cassar, Operations Manager

Phone: 0428 070 396

Email: sylvia.cassar@mccormackhousing.org.au

When? Monday to Friday, 9am to 5pm

Zoran Babic Tenancy Officer for all areas

Phone: 0427 268 964

Email: zoran.babic@mccormackhousing.org.au

When? Monday to Friday, 9am to 5pm



How do I provide feedback about McCormack Housing Services.

McCormack Housing is committed to delivering quality service and properties and invites feedback to ensure continuous quality improvement of all aspects of our service delivery. All complaints and appeals received by McCormack Housing are responded to and managed effectively, consistently, and fairly.

Please contact your tenancy officer for further assistance.



Hard Rubbish waste

We have noticed during our home visits that tenants are discarding hard rubbish in the driveways or shared areas of the units.

It is tenants responsibility to remove all hard rubbish from the property. Please see your local council for further information.

Greater City of Bendigo (all Bendigo Suburbs)

E: Requests@bendigo.vic.gov.au

Ph: 1300 020 642

City of Latrobe (Traralgon)

E: Latrobe@latrobe.vic.gov.au

Ph: 1300 367 700

City of Baw Baw (Moe)

E: bawbaw@bawbawshire.vic.gov.au

Ph: 1300 229 229

Please call your Tenancy officer on 0427 268 964 if you have any questions.