

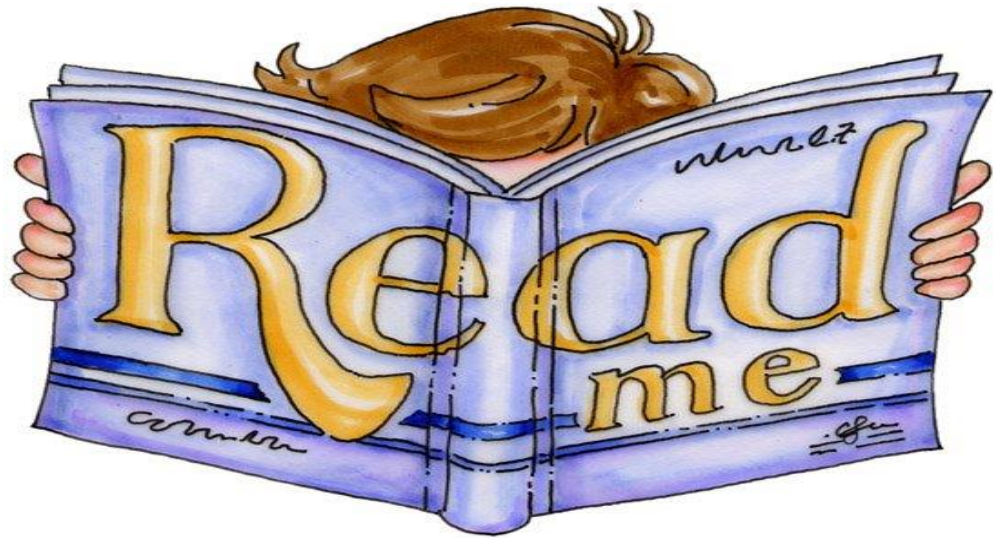
McCormack Housing Newsletter November 2023

November 2023

Edition 1

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Welcome to our newsletter

~ Sylvia Cassar, Operations Manager

McCormack Housing will be producing a quarterly newsletter to our tenants every February, May, August, and November each year.

Let us know what you would like to see in the newsletter. Speak to your tenancy officer or email us at info@mccormackhousing.org.au

Win a Prize! Suggest a name for the newsletter and you could win a \$20 voucher! Call your tenancy officer or email us your ideas at info@mccormackhousing.org.au



Holiday Office Hours & Staff Time Off

Office Closed: 25th December, 26th December 2023, and 1st January 2024.

Need Help on These Days? Call our after-hours number 0447 258 949 for maintenance problems.

Staff Time Off:

- Sylvia: On leave from December 28th, 2023 to January 3rd, 2024.
- Rebecca: On leave from December 22nd, 2023 to January 15th, 2024.

Who Can Help? Zoran and John will be available during this time for your tenancy needs.



Need Help Fixing Something?

When? 9am to 5pm, Monday to Friday.

What to Do? Call or text your tenancy officer. They will help fix it.

Is it Urgent and Not 9am-5pm, Monday-Friday?

When? After 5pm to before 9am, Monday to Friday. Also, Saturday and Sunday, any time.

What to Do? Call Gina at 0447 258 949. She will help.



Housing Registration

What Happened? On June 18, 2023, McCormack Housing became an official Housing Provider in Victoria.

Who Approved This? The Victorian Housing Registrar. They make sure housing companies in Victoria do a good job.

Why Is This Good? Now McCormack Housing can get more money through grants and find more homes for people involved in the Justice System.



How to Reach McCormack Housing Team

Sylvia Cassar, Operations Manager

Phone: 0428 070 396

Email: sylvia.cassar@mccormackhousing.org.au

When? Monday to Friday, 9am to 5pm

Rebecca Simmonds, Gippsland Tenancy Officer

Phone: 0418 819 023

Email: rebecca.simmonds@mccormackhousing.org.au

When? Tuesday, Wednesday, Thursday, 9am to 5pm

Zoran Babic, Melbourne Metro Tenancy Officer

Phone: 0427 268 964

Email: zoran.babic@mccormackhousing.org.au

When? Monday to Friday, 9am to 5pm

John Crimmins, Loddon/Hume Tenancy Officer

Phone: 0445 004 9641

Email: john.crimmins@mccormackhousing.org.au

When? Monday to Friday, 9am to 5pm